



ACCESSIBILITY 2024

If you have any questions or issues relating to accessibility at FOCUS Wales, please do not hesitate to contact sarah@focuswales.com or call 01978 345230. Any access related queries will be responded to within 5 working days.

Venues

As FOCUS Wales is a multi-venue festival, inhabiting many independent venues, accessibility differs throughout the festival. See below for a full list of venues and their physical accessibility. Please contact the venues for further information on their policies and facilities.

Venue tours are available upon request ahead of the festival for people who are visually impaired. Please contact sarah@focuswales.com to arrange a venue tour.

Tickets for Personal Assistants/Carers

FOCUS Wales are able to provide personal assistance tickets for customers who would otherwise be unable to attend a show. If you require a ticket for your PA/Carer ticket, please contact sarah@focuswales.com to arrange.

Attitude is Everything 'Mystery Shoppers'

We are working with Attitude is Everything to improve the accessibility of our festival. AisE recruit Mystery Shoppers to assess venues and festivals accessibility. To find out more visit <http://www.attitudeiseverything.org.uk/mystery-shopping>

Physical Accessibility of FOCUS Wales Venues 2024

The Rockin' Chair – Level access via back/stage door. No accessible route from main door – steep stairs (upwards). Access to be arranged ahead of the show by contacting sarah@focuswales.com

St Giles Parish Church – Level access on paved drive through Davies' Brothers gates to reach wide timber doors with level threshold. Accessible toilet available.

Penny Black / X – Level access to entrance. 'Room 1' access via a set of 3 steps. Access to 'Room 2' by a flight of steep stairs. There is no lift in this venue.

William Aston Hall – Ramped access through main University entrance, accessibility lift up to hall, or 4 steps. Accessible toilet available.

Ty Pawb – Level access from Chester Street and Market Street. Accessible toilet available.

Hwb Cymraeg, Queens Square – Level access. No toilet facilities, closest at Saith Seren or Llwyn Isaf.

Saith Seren – Level access. Accessible toilet available.

The Royal Oak – Level access. Accessible toilet available.

Old No.7 Bar – Access to performance space via small set of steps. No ramp or lift available. No accessible toilet facilities, closest at The Royal Oak.

The Fat Boar – Level access to main room and top deck of beer garden area. Lower level of beer garden accessible via side entrance. Accessible toilet available.

The Parish – Level access. No accessible toilet facilities, closest at The Royal Oak.

The Wynnstay Arms Hotel – Level access via hotel reception/car park entrance. Lift to function room. Accessible toilet available.

The Star Café – Level access. No accessible toilet available, closest at The Wynnstay or The Fat Boar.

Hope Street Church – Level access. Accessible toilet available.

Levant – Lift access. Accessible toilet available.

Llwyn Isaf – outdoor venue on grass with track flooring from concrete path into venue. Viewing platform available for those less able to stand, please contact sarah@focuswales.com to arrange

WREXHAM CAR PARKING ACCESSIBILITY

For Wrexham Council Car Parks contact :

W.C.B.C.

Car Park Section

Transportation and Engineering

Crown Buildings

PO Box 1293

Wrexham Tel: 01978 297166

www.wrexham.gov.uk

Island Green: Long Stay : **DF**

St. Marks: Long Stay : **DF**

Rhosddu Road: **DF**

Library: 2 hours max. : **15 D**

Guildhall: 2 hours max. : **4 D**

St. Giles: 3 hours max. : **4 D**

Water World: Long Stay : **16 D**

Peoples Market: **9 D**

Eagles Meadow: **13 D**

Market Street: 2 hours max. : **9 D**

St. Georges Crescent: 3 hours max. : 5 **D**
P & D = Pay and Display : **D** = Disabled Spaces
DF = Free Parking for Blue Badge Scheme Permit Holders

USEFUL CONTACTS

Train - Tel: 08457 484950

Tel: 0845 60 40 500 (Welsh)

Tel: 0845 60 50 600 (Textphone)

Bus - Tel: ARRIVA 0870 608 2608

Bus Enquiry Services - Wrexham County Borough Council - Tel: 01978 266166

Flintshire County Council – Tel: 01352 704035

Denbighshire County Council – Tel: 01824 706968

Traveline Cymru - 0800 464 00 00

All Wales Public Transport Information Line – Tel: 0870 6082608

Community Transport (Charriots) - Tel: 01978 312888

Shopmobility - Tel: 01978 312390

Fax: 01978 262457

Minicom: 01978 262601

Tourist Information - Tel: 01978 292015